

to arrive.

### **Safety Tips During Outages**

- Keep flashlights with fresh batteries in your home. Avoid using candles to light your home, especially around children and pets.
- Never use a gas stove or lantern that is intended for outdoor use inside your home.
- Make sure you have fresh batteries in a portable radio so you can stay tuned to your local radio station for updates on our progress to restore power.

### **Other Tips During Outages**

- Avoid opening the refrigerator or freezer. A full freezer can keep food frozen for up to three days if it's kept closed.
- Disconnect major appliances until after the power has been restored. This includes appliances that run automatically, such as heating systems and water heaters, and those that may have been running when the power went off, such as ovens, ranges and clothes dryers. By disconnecting these appliances, you avoid damage that could occur during efforts to restore service. Keep one light turned on so you will know when the power is back on.

### **Customer Generators**

- Emergency power generators offer an option for customers needing or wanting uninterrupted service. However, to ensure the safety of the home's occupants as well as that of utility company employees who may be working on power lines in the area, the proper generator should be selected and installed by a qualified electrician. When operating a generator, always disconnect the power coming into your home. Otherwise, power from your generator could be sent back onto the utility company lines, creating a hazardous situation for utility workers.

JCP&L serves 1.1 million customers in 13 New Jersey counties, Met-Ed serves 560,000 customers in 13 Pennsylvania counties, and Potomac Edison serves approximately 250,000 customers in seven Maryland counties and 135,000 customers in the Eastern Panhandle of West Virginia.

FirstEnergy is a diversified energy company dedicated to safety, reliability and operational excellence. Its ten electric distribution companies comprise the nation's largest investor-owned electric system. Its diverse generating fleet features non-emitting nuclear, scrubbed baseload coal, natural gas, and pumped-storage hydro and other renewables, and has a total generating capacity of approximately 23,000 megawatts.